## **PERSONAL**

### **⋒ Address**

Sabah Alsalem, bLOCK 6 Street 1, Avenue 16, Home 45

# & Phone Number

55885252

### **⊠** Email

sulaimanalmaraghi@gmail.com

### Date of birth

22-01-1988

### Place Of Birth

Kuwait

# † Gender

Male

### Nationality

Kuwait

### †† Marital status

Marrid

### **EDUCATION**

Diploma in law PAAET

### **Awards & Honors**

3rd Place Winner | Datathon Kuwait (Data Science Track)

**GULF BANK OF KUWAIT | 2025** DEVELOPED DATA-DRIVEN MODELS TO SOLVE COMPLEX FINANCIAL CHALLENGES, DEMONSTRATING **EXPERTISE IN PYTHON DATA ANALYSIS** AND PREDICTIVE MODELING



# SULAIMAN ALMARAGHI



### RESUME OBJECTIVE

STRATEGIC TECHNOLOGY LEADER & FOUNDER WITH EXTENSIVE EXPERIENCE IN MIS ORCHESTRATION, AI-DRIVEN AUTOMATION, AND FULL-STACK ECOSYSTEM DEVELOPMENT. PROVEN TRACK RECORD IN DATA-DRIVEN DECISION-MAKING FOR VIRTUAL BANKING UNITS AND WINNING HIGH-STAKES COMPETITIONS IN DATA SCIENCE. EXPERT IN LEVERAGING THE MERN STACK, PYTHON, AND MQL5 TO BUILD SECURE, SCALABLE SOLUTIONS FOR FINANCE AND TRADING.

### **WORK EXPERIENCE**

#### **CUSTOMER CARE INBOUND** 2008 - 2009

#### ZAIN TELECOM

- HANDLED INBOUND AND OUTBOUND CALLS FROM CUSTOMERS.
- WORKED ON A PROCESS KNOWLEDGE BASE FOR THE CALL CENTER.

#### **ACTING TEAM LEADER** 2009 - 2011

#### OOREDO TELECOM

- LED A TEAM OF 5 AGENTS, ENSURING QUALITY STANDARDS, PERFORMANCE GOALS,

AND CUSTOMER SATISFACTION.

- REDUCED AVERAGE CALL HANDLING TIME BY 15% AND INCREASED CUSTOMER
- **RETENTION BY 20%. OOREDOO TELECOM**

#### RETAIL MANAGER 2011 - 2011

### **ALSHAYA GROUP**

 MANAGED THE DAILY OPERATIONS OF A RETAIL STORE, INCLUDING INVENTORY, MERCHANDISING, SALES, AND STAFF TRAINING

#### PAYROLL OFFECER 2011 - 2017

#### MOI

 WHERE I PROCESSED AND VERIFIED SALARIES, BENEFITS, AND DEDUCTIONS FOR EMPLOYEES AND POLICEMAN'S...

### **HEAD TELLER & SOCIAL MEDIA OFFICER**

KFH

- WORKED AS A TELLER AND HEAD TELLER IN BRANCHES FROM 2017 TO 2019, PROVIDING EXCELLENT CUSTOMER SERVICE AND HANDLING CASH TRANSACTIONS.
- I HANDLED SOCIAL MEDIA MONITORING, REPORTING, AND CONTENT CREATION, INCLUDING PHOTOGRAPHY AND VIDEOGRAPHY, FOR PR.

#### SENIOR OFFICER 2021 - 2024

### CBK - MIS

- I PERFORMED DATA ANALYSIS, KPI MANAGEMENT, PROCESS KNOWLEDGE DEVELOPMENT, ATTENDANCE TRACKING, MANAGER TASKS, CAMPAIGN INITIATION, TRAINING FACILITATION, EMERGENCY TEAM EVALUATION, SUPERVISOR EVALUATION, AND DATA-DRIVEN DECISION MAKING FOR FOUR VIRTUAL BANKING UNITS.

### 2023- PRESENT FOUNDER & LEAD TECHNICAL ARCHITECT

### ALMARAGHI TECHS - IT

- FULL-STACK ECOSYSTEM DEVELOPMENT: DIRECTED THE END-TO-END LIFECYCLE OF BESPOKE IT SOLUTIONS, INTEGRATING MERN STACK ARCHITECTURES, PYTHON **AUTOMATION, AND AI-DRIVEN ANALYTICS TO SOLVE COMPLEX BUSINESS** LOGIC REQUIREMENTS.

# SKILLS

### COMMUNICATION

EXCELLENT VERBAL AND WRITTEN COMMUNICATION SKILLS IN ARABIC AND ENGLISH. EXPERIENCED IN DELIVERING PRESENTATIONS, WRITING REPORTS, AND NEGOTIATING WITH CLIENTS.

### TEAMWORK

COLLABORATIVE AND COOPERATIVE TEAM PLAYER WHO CAN WORK EFFECTIVELY WITH DIVERSE GROUPS OF PEOPLE. DEMONSTRATED LEADERSHIP SKILLS IN MANAGING TEAMS AND PROJECTS.

### PROBLEM-SOLVING CREATIVE AND ANALYTICAL THINKER WHO CAN IDENTIFY ISSUES, GENERATE SOLUTIONS, AND IMPLEMENT ACTIONS.

SKILLED IN TROUBLESHOOTING TECHNICAL PROBLEMS AND RESOLVING CUSTOMER COMPLAINTS.

ARCHITECTURE.

HTML

EXPERT IN SEMANTIC MARKUP, SEO OPTIMIZATION, AND ACCESSIBILITY STANDARDS. JAVASCRIPT

ADVANCED ES6+, ASYNCHRONOUS PROGRAMMING, AND PERFORMANCE OPTIMIZATION.

### CSS

MASTERY OF TAILWIND CSS, AND CSS, FRAMER MOTION FOR ANIMATIONS, AND RESPONSIVE UI/UX

### **FULL-STACK & ARCHITECTURE (MERN/PYTHON)**

- FRONTEND: REACT.JS, NEXT.JS, TAILWIND CSS, FRAMER MOTION, STATE MANAGEMENT (REDUX/ZUSTAND). BACKEND: NODE.JS, EXPRESS, PYTHON (FASTAPI/FLASK), RESTFUL & GRAPHQL APIS.
- DATABASES: MONGODB, POSTGRESQL, REDIS, VECTOR DATABASES (PINECONE/CHROMADB).
- DEVOPS: DOCKER, AWS/VERCEL DEPLOYMENT, CI/CD PIPELINES, LINUX SERVER MANAGEMENT (WSL2/UBUNTU).

### AI ENGINEERING & TRADING AUTOMATION

- AI DEVELOPMENT: BUILDING AUTONOMOUS AI AGENTS, LLM INTEGRATION (OPENROUTER, OPENAI API), PROMPT ENGINEERING.
- ALGORITHMIC TRADING: MQL5 EXPERT ADVISOR (EA) DEVELOPMENT, XAUUSD STRATEGY OPTIMIZATION, METATRADER 5 INTEGRATION.
- DATA SCIENCE: PYTHON DATA ANALYSIS (PANDAS, NUMPY), KPI MANAGEMENT, PREDICTIVE MODELING.

### CYBERSECURITY & RED TEAMING

- TOOLS: KALI LINUX, METASPLOIT, NMAP, BURP SUITE.
- COMPETENCIES: PENETRATION TESTING, SECURITY AUDITS, RED TEAMING, SOLVING COMPLEX CTF CHALLENGES (HACK THE BOX).
- PRACTICES: SECURE CODE AUDITING, OWASP TOP 10 MITIGATION, NETWORK SECURITY.

## LEADERSHIP & MIS (MANAGEMENT INFORMATION SYSTEMS)

- OPERATIONS: DATA-DRIVEN DECISION MAKING, PROCESS KNOWLEDGE DEVELOPMENT, KPI ARCHITECTURE. PROJECT MANAGEMENT: STRATEGIC AGENCY MANAGEMENT, TEAM TRAINING FACILITATION, EMERGENCY
- **EVALUATION PROTOCOLS.**

